



## POSITION DESCRIPTION

### SENIOR ENGINEER

START	Immediate start for successful candidate
LOCATION	Melbourne (Office) x 1, USA x 1
LENGTH	Ongoing
HOURS	Full-Time
THE COMPANY	<p>PingCo is a SaaS provider that enables large telecommunications companies and its providers to manage and sell Voice to their customers. Established in 2011, PingCo has grown to work internationally with global customers.</p> <p>Their engineers, systems administrators and solutions architects solve complex technology challenges and take organisations into the future. A role at PingCo means being at the forefront of technology, leading the way in the UCaaS industry, working with experienced tech experts, and being supported to grow ideas and reach your potential.</p>
THE ROLE	<p><b>Key Responsibilities</b></p> <ul style="list-style-type: none"><li>✓ Work as a senior network engineer focusing on networking, session border controllers, and deep SIP knowledge.</li><li>✓ Utilize Open SIPs experience for advanced configurations and troubleshooting.</li><li>✓ Develop and manage PowerShell scripts for automation and system management.</li><li>✓ Handle Azure cloud services, including virtual machines and networking.</li><li>✓ Apply expertise in BGP and advanced IPv4 networking skills, including OSPF.</li><li>✓ Engage in research and development to enhance existing and new product features.</li></ul>

	<ul style="list-style-type: none"> <li>✓ Manage internal and external projects with a focus on technical engineering.</li> <li>✓ Provide network documentation to maintain up-to-date and accurate records.</li> <li>✓ Manage escalations to vendors and carriers as required.</li> <li>✓ Participate in the development of future products and services.</li> <li>✓ Build knowledge and attain certifications as required.</li> <li>✓ Attend training to stay current with industry trends and technologies.</li> <li>✓ Support and build capabilities into PingCo.cloud's TCAP product, an automation platform for telecommunication operators.</li> <li>✓ Assist in automating the provisioning and enablement of Teams Calling and supplementary services for voice</li> </ul>
<p><b>HOW TO APPLY:</b></p> <p><b>ESSENTIAL</b></p>	<ul style="list-style-type: none"> <li>✓ 8+ years' experience in a similar role</li> <li>✓ Impeccable written and communication skills</li> <li>✓ High level of adaptability and flexibility</li> <li>✓ Exceptional interpersonal skills</li> <li>✓ Background and knowledge in IT</li> <li>✓ Driven and highly motivated professional who can operate within a plan but also show innovation and initiative</li> <li>✓ Positive can-do attitude, strong communicator, trustworthy and a team player</li> <li>✓ Telecommunications background is highly desirable</li> </ul>
<p><b>OTHER INFO</b></p>	<ul style="list-style-type: none"> <li>✓ Role can be a mix of remote and in-office work for the right candidate</li> </ul>
<p><b>APPLICATION</b></p>	<p>For enquiries contact Alisha King  Email <a href="mailto:aking@pingco.cloud">aking@pingco.cloud</a> <i>Happy to accept LinkedIn profiles instead of resume, please introduce yourself in your email.</i></p>